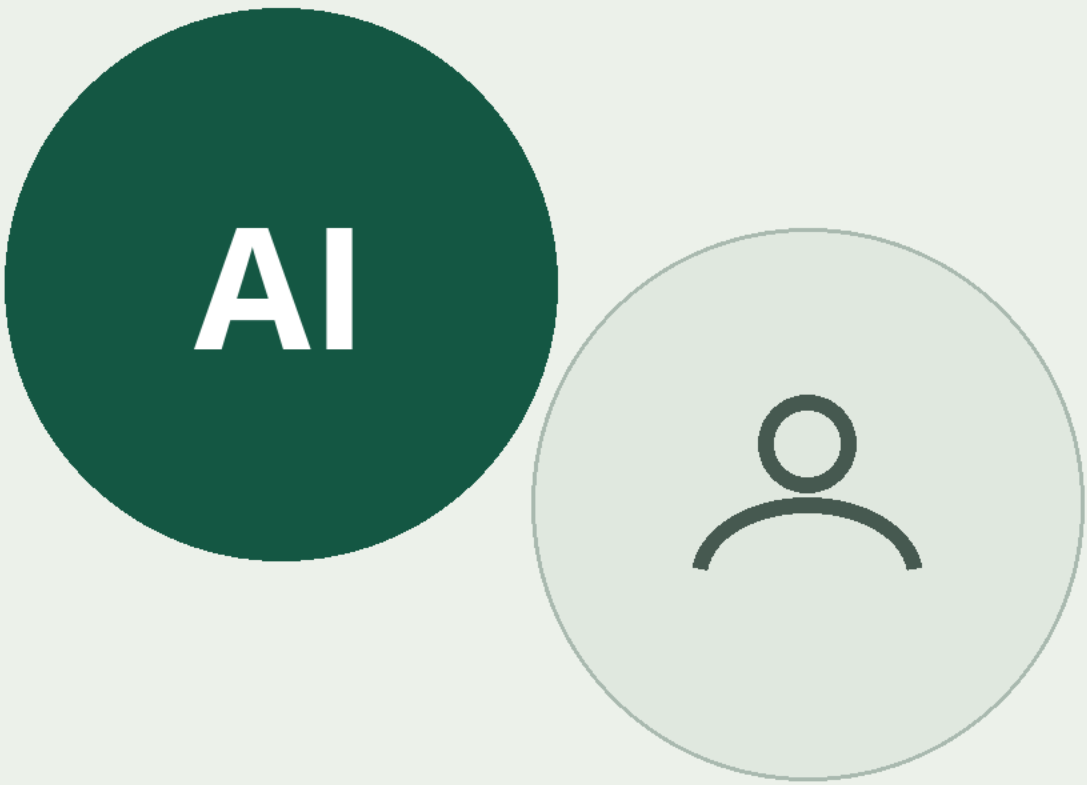
A risk manager's guide to AI



adriandunkley.net

Risk identification

List the services that can stop

AI

Lists services that use the portal.



Incident lead

Confirms which services stop.

Risk policy review

Find who can switch to the backup

AI

Finds the rule for the switch.

Duty manager

Checks the rule in the approved plan.

Data collection

Draft the form for outage reports

AI

Adds fields for time and service.

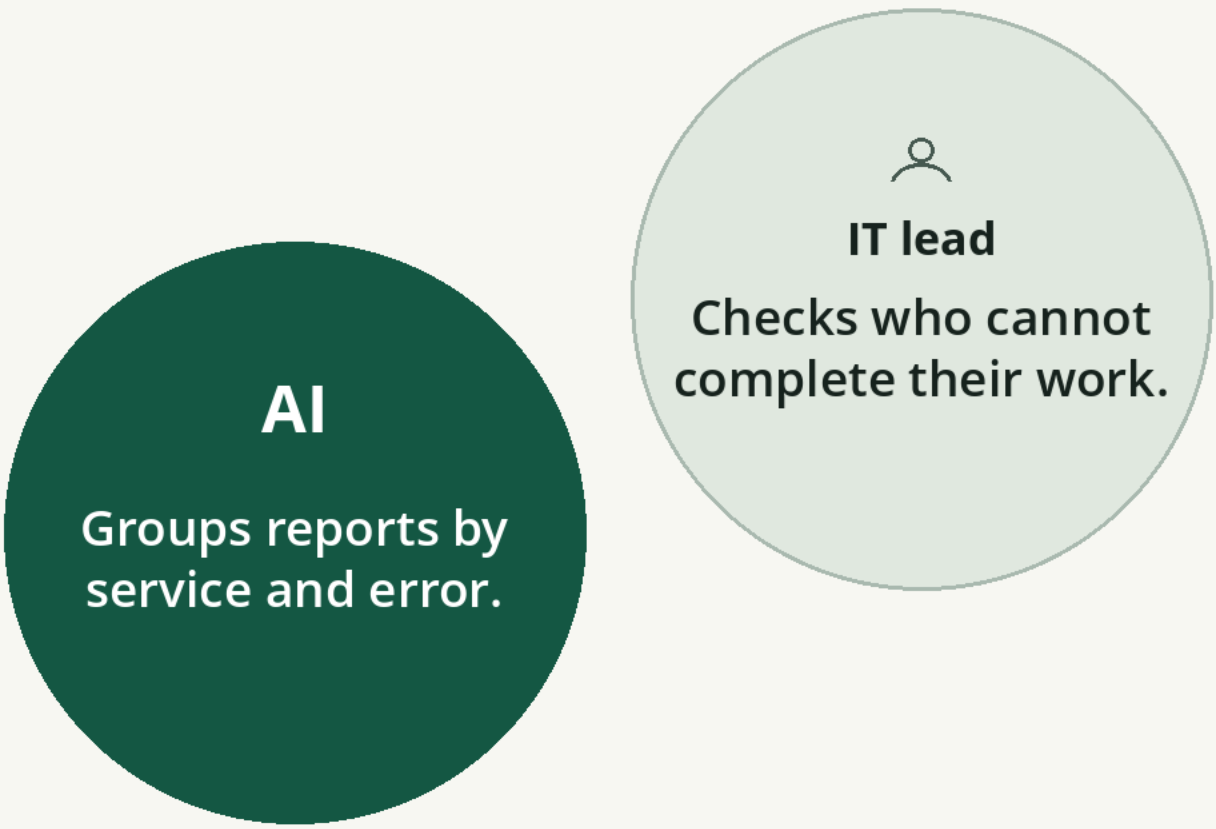


Service desk

Checks the reports against the log.

Risk assessment

Assess the impact on users



Data analytics

Estimate the number of requests in the queue

AI

Estimates 80 requests in the queue.

Operations lead

Checks 40 requests per hour for 2 hours.

The queue starts empty. Staff complete no requests.

Scenario analysis

Draft a test for a backup failure

AI

Prepares a test with no backup.



Continuity lead

Tests the steps for offline work.

Risk treatment

List urgent work that staff can do offline

AI

Lists urgent tasks that need no portal.

Service owner

Approves the tasks for offline work.

Risk monitoring

Compare error rates before and after repair

AI

Counts errors per 100 requests.

IT lead

Tests the portal before it reopens.

Risk communication

Draft an outage update for each role

Executive
Sets service priorities.

Manager
Moves staff to the backup.

AI

Drafts updates from one outage report.

Officer
Records urgent requests.

Admin
Updates the incident log.

Get the guide



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